

Wanted to let you know how
much I appreciated Mark McKaig.
He kept coming back determined to
find the problem and fix it.
I was treated with respect and not
like a crazy lady.

The furnace would fail to come on
and after several hours would work fine.
It now is working great even
through the really cold weather.
Thanks so much and Mark is
a great asset to your company.

Mrs. S. Egan