

## How Did We Do ?

## We Care!

|  | Excellent                           | Good                     | Fair                     | Poor                     |
|--|-------------------------------------|--------------------------|--------------------------|--------------------------|
| Timely Manner of Service .....         | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Overall Quality of Work .....          | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Value for Work Done .....              | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Technician's Neatness/Cleanliness..... | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Courtesy of Technician.....            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Courtesy of Office Personnel.....      | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Where did you hear about us? WE HAVE BEEN WITH YOU SO LONG, WE CANNOT RECALL HOW WE HEARD.

Would you call our company again? YES  NO

General Comments: (Problems/Praises) We want to know: \_\_\_\_\_

YOU ARE THE BEST WE HAVE EVER SEEN, REMARKABLE IN A TOWN KNOWN FOR RIP-OFFS. KEEP UP THE GOOD WORK!

Referrals - Please list names & phone numbers of neighbors, friends, and relatives that may be interested in our services:

1. \_\_\_\_\_
2. THEY ALL CALL YOU NOW!

## How Did We Do ?

## We Care!

|  | Excellent                           | Good                                | Fair                     | Poor                     |
|--|-------------------------------------|-------------------------------------|--------------------------|--------------------------|
| Timely Manner of Service .....         | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Overall Quality of Work .....          | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| Value for Work Done .....              | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| Technician's Neatness/Cleanliness..... | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| Courtesy of Technician.....            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| Courtesy of Office Personnel.....      | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |

Where did you hear about us? Known Hancock's all my life.

Would you call our company again? YES  NO

General Comments: (Problems/Praises) We want to know: \_\_\_\_\_

James Winans was a thoroughly pleasant, professional and informative technician - a CREDIT to your business

Referrals - Please list names & phone numbers of neighbors, friends, and relatives that may be interested in our services:

1. \_\_\_\_\_
2. \_\_\_\_\_