

City of Frankfort

Capital of Kentucky

815 West Second Street, P.O. Box 697
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(502) 875-8500

Where History Is Made Every Day!

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July 31, 2015

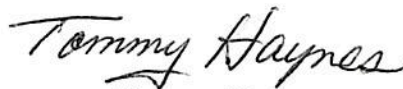
TO WHOM IT MAY CONCERN:

As a current local government official, I am writing this letter to inform you that you have an outstanding worker in your organization. Mark McKaig came to my house on a routine service call to service my air conditioner. His willingness to give additional support on how I can care for my outside unit (by using stones that were close to it and using them as a border and placing mulch inside of the stones) was terrific. I used my grandson for the labor and not only does it appear to work, but it also looks very appealing to the eye.

I don't mind paying for service that's genuine and excellent service. I think Mark performed beyond the expected service and I just wanted to let you know. He performed his service in a timely and thorough manner. He appeared to be a well-rounded person and was very personable to deal with. I hope you have others in your organization with his skills. I would recommend your business to others just based on my experience with Mark.

If additional information is needed from me, I can be reached at thaynes@frankfort.ky.gov or (502) 330-5450. Thanks for the services you provide to the Frankfort/Franklin county community.

Sincerely,



Tommy Haynes