Arthur G. Box 105 St Andrews Ct Frankfort, KY 40601 May 17, 2021

Whitehead Hancock Plumbing 417 W 2nd St Frankfort, KY 40601

Mr. Hancock, I just wanted to express my appreciation for the care, concern, and professionalism you and your company displayed while handling my sewage problem. Your insistence on doing the job right speaks volume to the type of person you are and the quality you expect from your employees. From the moment I became a homeowner, and I had a plumbing problem, Whitehead-Hancock was the first company that came to mine. With this last episode in my home, I see that my trust in your company was not misplaced. Please be assured of my thanks and remember, you will always have my personal recommendations. May you have undeserved kindness, mercy, and peace from God the Father and Christ Jesus our Lord.

Respectfully/

Arthur G. Box